Medicare Part D

How To Complete A Drug Plan Review:

A Guided Walkthrough With Step By Step Instructions & Visual Aids

For Medicare Beneficiaries, Family Members & Caregivers





Frederick County SHIP Education Disclaimer



The State Health Insurance Program (SHIP) is a Government program administered by the Frederick County Senior Services Division operating under the auspices and guidelines set by the Maryland Department of Aging. SHIP education is intended to help me understand Medicare, Medicare Part D, Medicare Advantage, Medicare supplement insurance, and other insurance options in an objective manner. I understand that SHIP education is provided by trained SHIP counselors, who are acting in good faith to provide education and information to me.

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Overview: Medicare Part D Options & Enrollment

- Medicare Part D Open Enrollment (Oct. 15th Dec.7th)
 - Plans auto-renew if no action is taken
 - Enrollment for Drug plans
 - New coverage begins January 1st
- Enrolling/Changing plan outside of Open Enrollment
 - New to Medicare
 - Or by having a Special Enrollment Period (SEP)
 - Coverage begins the first of the following month

Before you get started, make sure to have your:

- Medicare card
- Current medication bottles or updated drug list with dosage

Open Enrollment 2021



- Open your web browser

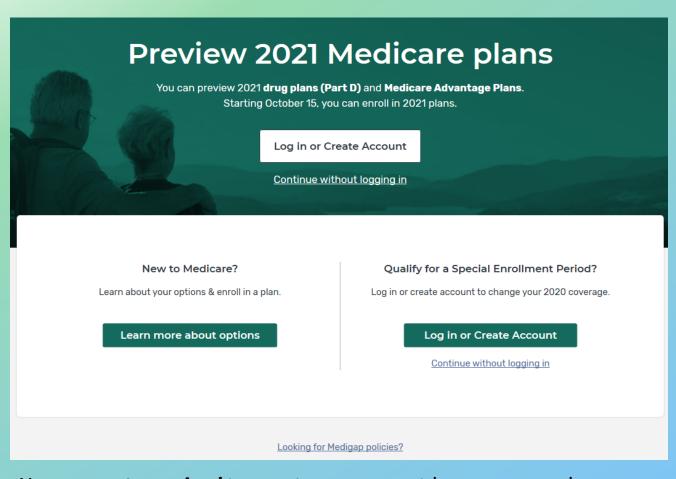
 (i.e. Google Chrome, Firefox, Internet Explorer, Microsoft Edge, Safari etc..)
- Go to www.medicare.gov

This is the landing page:

 Look for and <u>click</u> the button that looks like the one below:

Preview 2021 Health & Drug Plans

Med-D Plan Review



Next, you will need to select either:

- Log in or Create Account
 - Log in (existing users)username and password is needed
 - Create Account- for individuals who are new to medicare/medicare.gov

You are **not required** to create an account however, we do recommend that you refer to slide 6 for the pro's and con's of creating an account. If you choose "continue without logging in" skip to slide 12.

To Log In Or Not To Log In?

Log in or Create Account	VS.	Continue without logging in
~	Access to the Medicare Plan Finder	~
~	View current coverage	×
✓	Easily compare current plan to other plan options	×
✓	See Enrollment Status	×
✓	View Medicare Claims	×
✓	Extra Help Subsidy already in system (if applicable)	×
✓	Manually enter drugs	✓
✓	Previous 12 months of prescription claims loaded into system	×
✓	Can enroll in drug plans/Medicare Advantage Plans	✓
✓	Username and password required	×
✓	Information is saved and can be accessed at later date	×

Extra Help is a program through the Social Security Administration designed to help with Medicare prescription drug plan costs for those receiving Medicare that have limited resources and income.

Creating An Account

Log in to your account



No account? Get a more personalized experience - create an account now.

USERNAME		
PASSWORD		

Log in

Trouble logging in?

Using a shared or public computer? Be sure to log out and close all browser windows when you're done. This will help keep your information secure.

By accessing this system, you agree to our Terms and Conditions +

To create a MyMedicare.gov Account

click, Create an account now

Complete the required information:

- Medicare Number
- Last Name & Suffix
- Email (optional)
- Date of Birth
- Zip Code or City
- Part A Effective Date
- Check both boxes after reading & agreeing to statements

Select, Next

Creating An Account: Cont'd

Rules for Creating a Username and Password

Username:

- 8-30 characters long, **no spaces**
- Can include letters, numbers and special characters including:
 ②!.-\$
- Cannot use special characters as the first or last character of your username
- Must include at least 4 letters
- Can use your email address
- Cannot contain your Medicare number or Social Security number

Password:

- 8-16 characters long
- · Must contain at least one letter and one number
- Must also contain at least one of the following special characters: @!\$%:*()
- Cannot contain your username and cannot contain your Medicare number or Social Security number

Read the Security Notice and click, Ok

Registration:

- Create a Username
- Select a secret question & enter answer (used if login information is forgotten)
- Create & confirm password
- Click, Continue

Now you're able to login using the username & password you've just created

Once your account has been created you will received a letter from CMS* acknowledging the creation of your account.

Creating An Account: Cont'd

Log in to your account No account? Get a more personalized experience - create an account now. USERNAME **PASSWORD** Log in Trouble logging in? Using a shared or public computer? Be sure to log out and close all browser windows when you're done. This will help keep your information secure. By accessing this system, you agree to our Terms and Conditions +

Enter your Username & Password

• Click, Log in

If you ever forget your username or password you can click the Trouble logging in? link

Logging In: Personalized Review

Find a Medicare plan

Jane Doe

Current coverage:

EnvisionRxPlus (PDP)

Plan ID: S7694-122-0

Part A coverage starts: 3/1/1996

Part B coverage starts: 10/1/1997

Current subsidy level: Help to pay 50% of premium with a 15% copayment and \$89 deductible.

If the current help you get with Medicare costs (subsidy) is incorrect, call us at 1-800-MEDICARE 486-2048.

What type of 2021 Medicare coverage do you want?

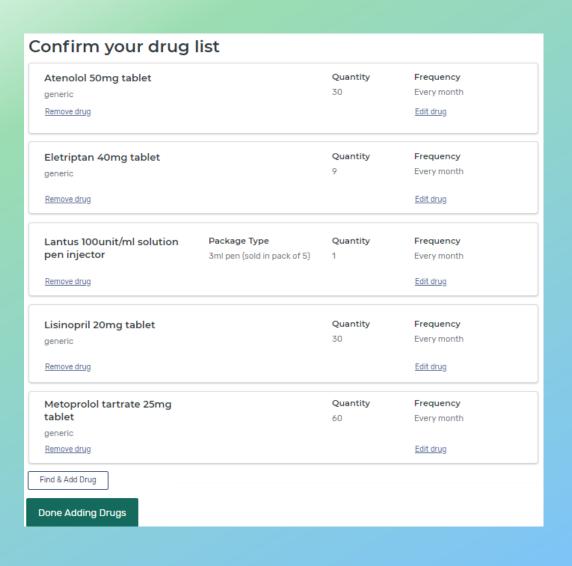
Once you're logged in you can see the following information:

- Beneficiaries name
- Current Coverage (drug plan name)
- Part A & Part B Effective Dates
- In most cases the current subsidy level (LIS/Extra Help), If applicable

What type of 2021 Medicare coverage do you want?

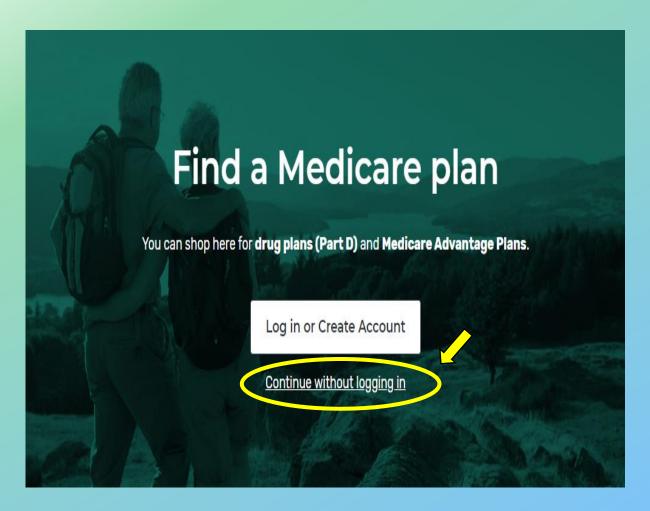
- Select Drug Plan (Part D)
- Confirm Zip Code
- Click Next

Personalized Review: Confirm Your Drug List



- Existing Medicare beneficiaries may see their drug list/information upon log-in
 - The drug list & dosages are from Medicare claims within the last 12 months.
- This list should be reviewed and updated to match current medication list
- Medication:
 - Dosage, Quantity and/or Frequency can be changed
 - Removed
- Those who are new to Medicare will need to build a drug list- please skip to slide 16

Completing A General Review



You can complete a General Review by selecting:

"Continue without logging in"

Remember no information is saved.

General Review:

Answer A Few Quick Questions

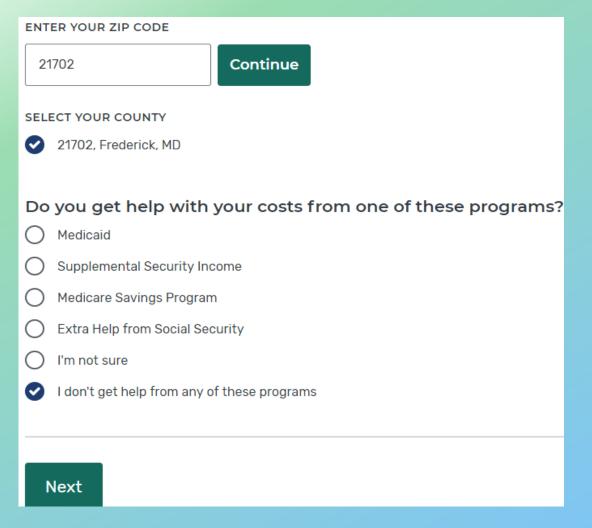
Answer a few quick questions				
What type of 2021 coverage are you looking for?				
I want to learn more about Medicare options before I see plans Medicare Advantage Plan				
Orug plan (Part D)				
Adds drug coverage to Original Medicare.				
O Drug plan (Part D) + Medigap policy				
Medigap policy only				
ENTER YOUR ZIP CODE				
Continue				

Next, select which type of Medicare coverage you'll want to review:

- 1) Select Drug plan (Part D)
- 2) Next, you'll be prompted to enter the *Zip Code*.
- 3) Click Continue.

General Review:

Do You Get Help With Your Cost From One Of These Programs?



If there is <u>ANY</u> uncertainty about receiving Extra Help and/or the level of assistance provided *select*,

"I don't get help from any of these programs"

Selecting the incorrect level of assistance can vary results & costs greatly

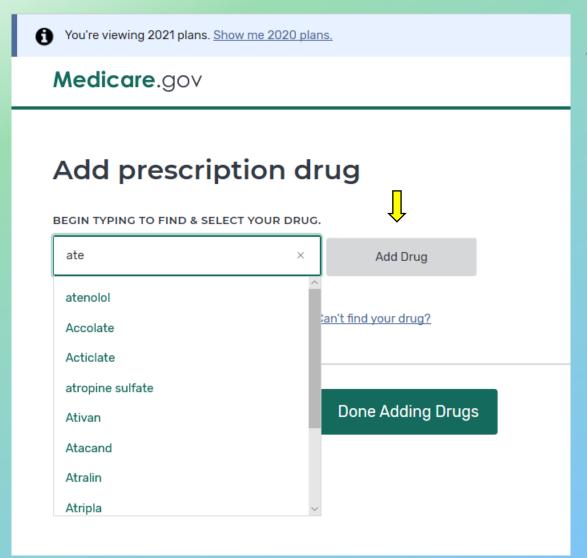
The Maryland Senior Prescription Drug Assistance Program (SPDAP) subsidy *is not* reflected in the Medicare Plan Finder

General Review: Tell Us Your Search Preferences

Tell us your search preferences Do you want to see your drug costs when you compare plans? ✓ Yes ○ No HOW DO YOU NORMALLY FILL YOUR PRESCRIPTIONS? ○ Retail pharmacy ○ Mail order pharmacy ○ Both

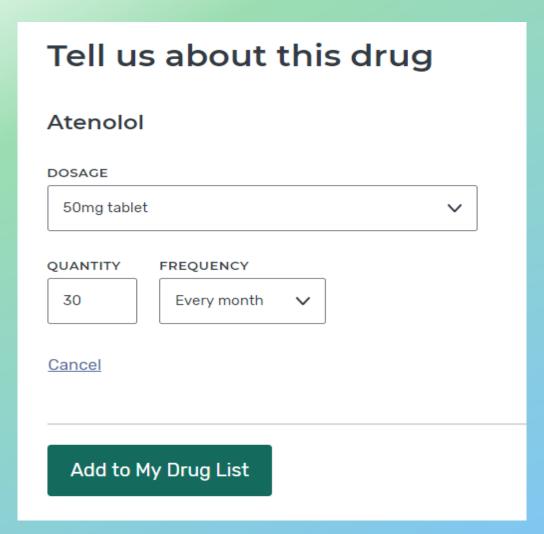
- Do you want to see your drug costs when you compare plans?
 - Select, Yes
- Next, you'll select how the medication(s) are filled:
 - Retail Pharmacy
 - Mail order pharmacy
 - o Both
- Select, Both
 - We like to include mail order pharmacy to show how prices can vary.
- Click, Next

Building A Drug List



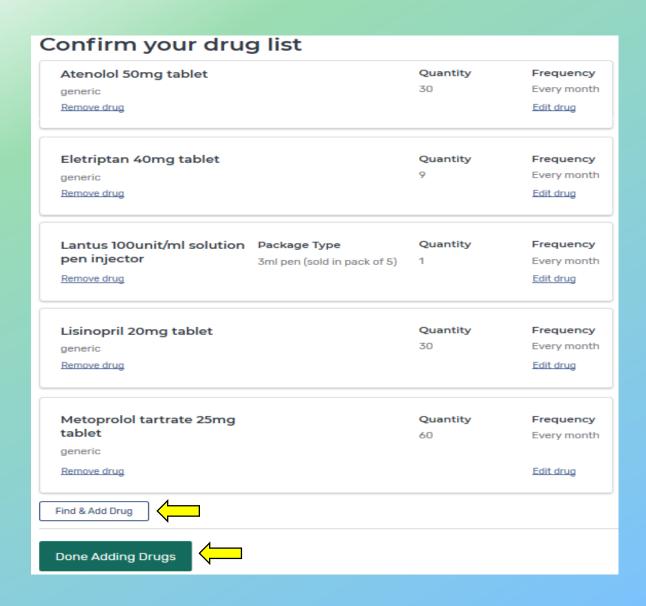
- If taking medications:
 - Begin typing the medications name
 - A drop down menu will appear, displaying medications with similar spelling.
 - Select the appropriate medication
 - Click, Add Drug
 - A pop-up screen will appear if a generic drug is available

Building A Drug List Cont'd



- For each medication entered you'll need to enter the:
 - Dosage (mg, mcg, ml's, etc.)
 - Quantity (amount needed per month)
 - Frequency (refill frequency)
 - Although prescription may be filled as a 90 day supply, to get the most accurate pricing, enter everything as a 30 day supply.
- Once you've entered the medication(s) & drug information, Select Add to My Drug List

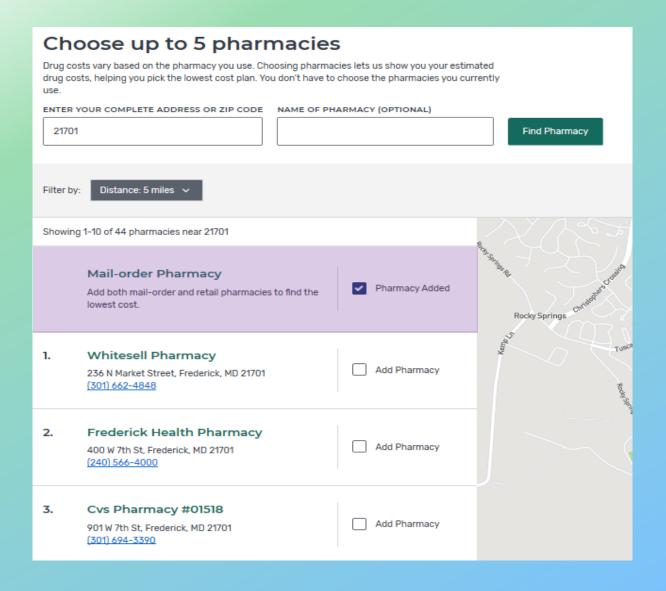
Building Drug List Cont'd



Adding multiple medications:

- 1. Select, Find & Add Drug
 - Begin typing the medications name
 - Select appropriate drug from drop down list
- 2. Enter the medications:
 - Dosage
 - Quantity
 - Frequency
- 3. Repeat steps 1 & 2 until all medications have been entered
- Once all medications have been added, click Done Adding Drugs

Pharmacy Selection



When asked, "How do you normally get your prescriptions filled?"

We answered, Both

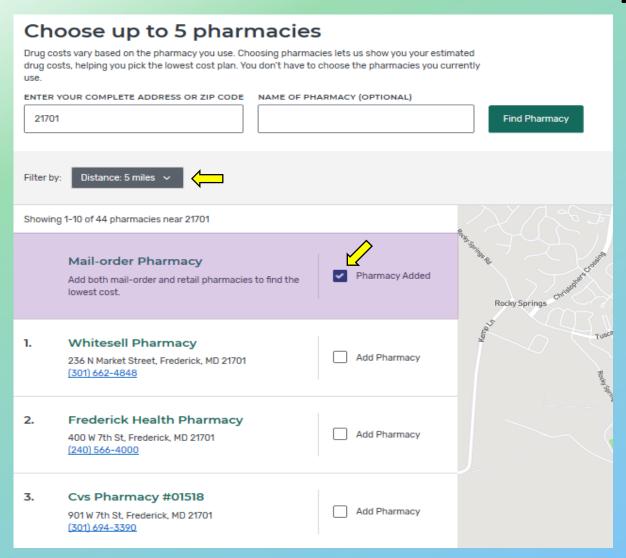
When you get to the Pharmacy
 Selection page Mail order
 pharmacy is <u>automatically</u> selected

Four additional retail pharmacies can be added to compare costs

Use the Previous pharmacies & More
 Pharmacies to see more results

Five pharmacies can compared at once if you do not choose the Mail-order option.

Pharmacy Selection



- Finding your pharmacy:
 - Pharmacy results are based off the zip code in the Medicare system
 - Location/ Zip Code can be changed
 - Filter Results by Distance
- To select or deselect a pharmacy, click the small box to the right of the pharmacy name
- Once the desired pharmacies are selected, click **Done**

Network & Pharmacy Status

In-Network





Medicare Part D Pharmacy Networks

are a group of pharmacies in your Medicare Part D Plan that are used to fill your prescriptions.

In-network pharmacies vary by plan & by company

Two Types of Pharmacies

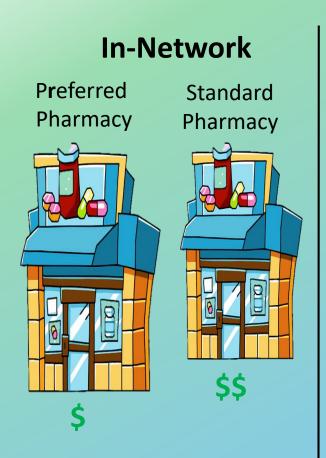
1. Preferred Pharmacy:

is an in-network pharmacy that has an agreement with the drug plan to offer covered medications at a lower cost to drug plan members.

2. Standard Pharmacy:

is an in-network pharmacy with the drug plan but co-pays may be higher compared to costs at preferred.

Network & Pharmacy Status: Cont'd





Out of Network Pharmacies:

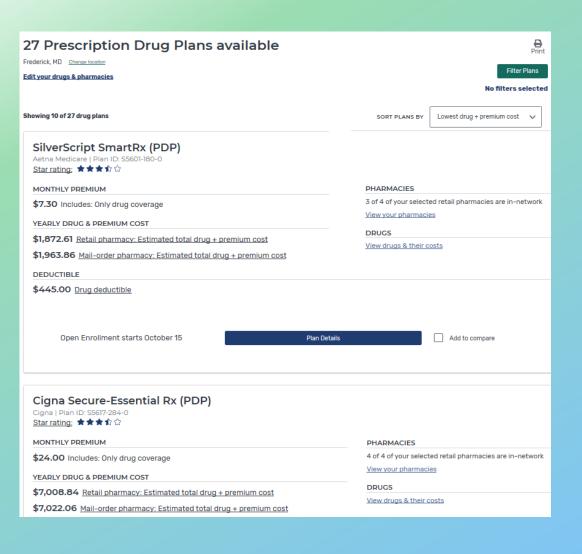
Pharmacies that **do not** contract/participate with your plan. Using out-of-network pharmacies could result in you paying the **full retail** cost for your medication(s).

How do I know if which kind of pharmacy I selected?

- When reviewing drug plans, each pharmacy selected will specify its network status with the drug plan(s) with one of the following indicators:
 - ✓ Preferred Pharmacy

 - ★ Out-of-network pharmacy

Prescription Drug Plan Results Page



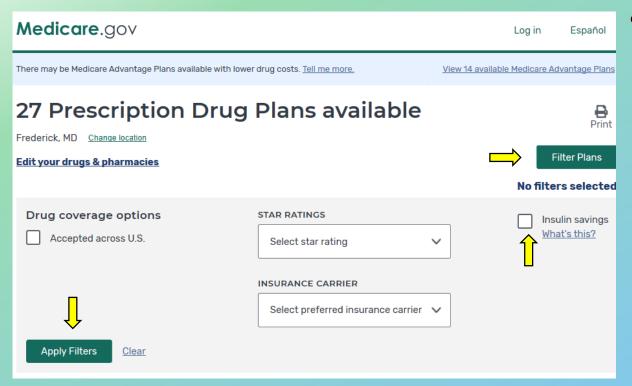
The medications entered & pharmacies selected are used to create the results:

- Drug plans are automatically ordered from least expensive to most expensive
- Results are based on drug plan premium & medication cost

Generally, the Plan Finder will show up to 10 plans per page

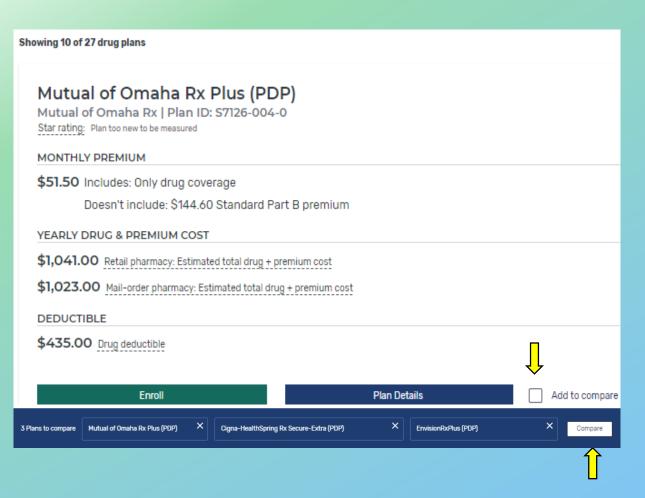
 Additional plan results can be seen by clicking the number 1, 2, 3 or the arrow

Prescription Drug Plan Results Page Senior Savings Plans



- Drug plans specifically geared towards insulin dependent diabetics:
 - Click, Filter Plans
 - Select, Insulin Savings
 - Click, Apply Filters
 - The results of the available Senior Savings Plans will automatically be sorted by: "Lowest drug + premium cost"
 - Again, Results are based on drug plan premium & medication cost

Prescription Drug Plan Results Page

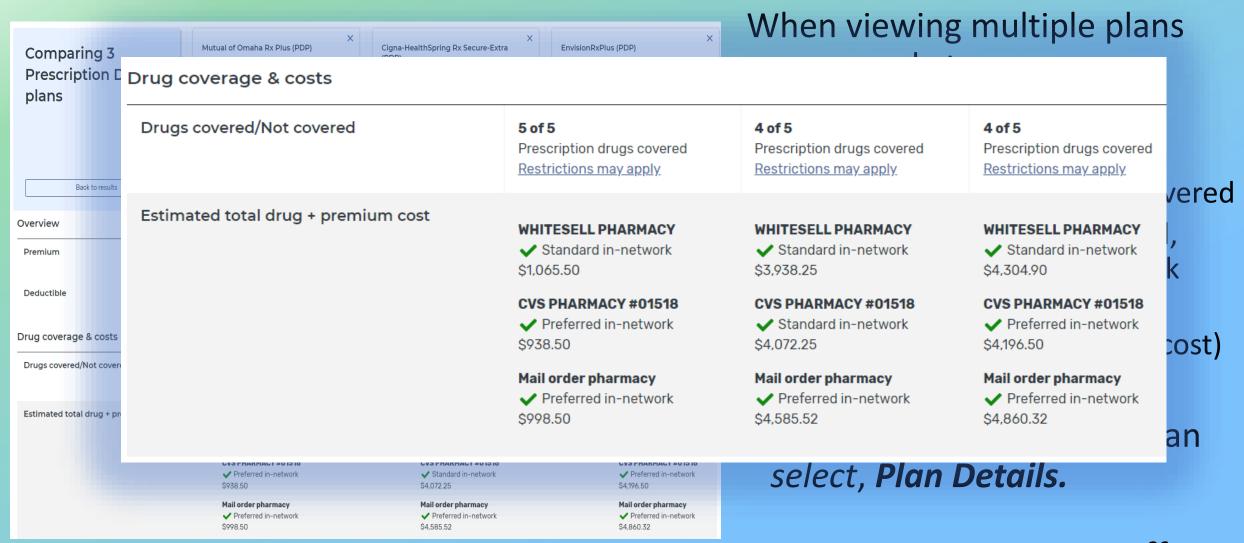


Up to three drug plans can be compared, side-by-side.

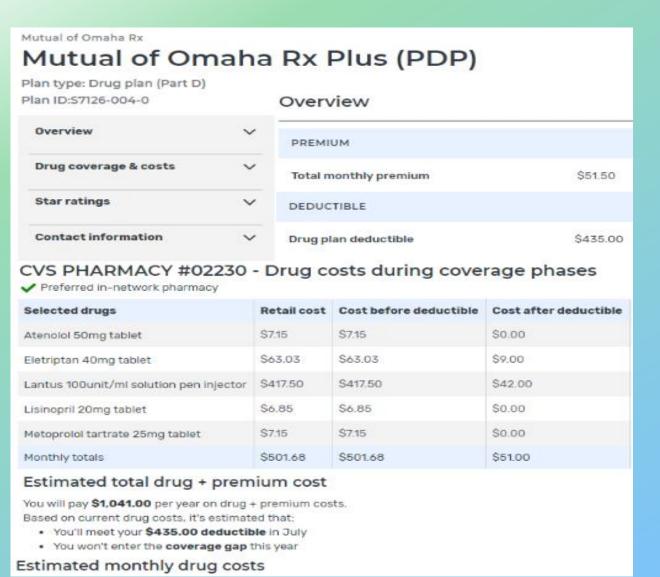
To compare multiple drug plans at the same time:

- Check, Add to compare box for the plans you wish to compare.
- Once the plans have been selected Click, Compare.

Comparing Multiple Drug Plans



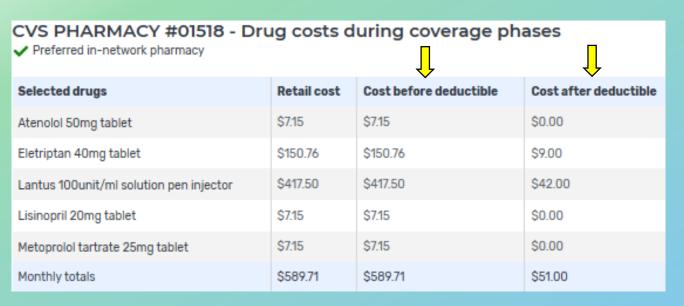
Interpreting Out Of Pocket Costs



When reviewing a single drug plan you will be able to see:

- Medication cost through the various coverage phases
- Projected time frame of entering a coverage phase (if applicable)
- Estimated monthly drug cost
- Medication specific information:
 - Tier
 - Restrictions: (quantity limit, step therapy, prior authorization)
- Plan Contact information

Interpreting Out Of Pocket Costs: Understanding The Medication Prices On The Screen



Retail cost:

The negotiated cost of a particular medication

There are potentially 4 cost phases:

- 1. Cost before deductible: You <u>may</u> have to pay the full retail price for your medication(s) at the pharmacy, until you reach the deductible
- 2. Cost after deductible (Initial coverage): this is the amount you will pay at the pharmacy after reaching the deductible

Interpreting Out Of Pocket Costs Understanding The Medication Prices On The Screen

CVS PHARMACY #01518 - Drug costs during coverage phases ✓ Preferred in-network pharmacy					
Selected drugs	Retail cost	Cost in coverage gap	Cost after coverage gap		
Atenolol 50mg tablet	\$7.15	\$1.79	\$3.60		
Eletriptan 40mg tablet	\$150.76	\$37.69	\$7.54		
Lantus 100unit/ml solution pen injector	\$417.50	\$104.38	\$20.88		
Lisinopril 20mg tablet	\$7.15	\$1.79	\$3.60		
Metoprolol tartrate 25mg tablet	\$7.15	\$1.79	\$3.60		
Monthly totals	\$589.71	\$147.44	\$39.22		

- 3. Cost in coverage gap (Donut Hole): this is the amount you will pay for your medication after you and your prescription drug plan's total reaches \$4,130 (\$4,020-2020) in a calendar year.
- Going into the coverage gap is determined by the medication's full retail cost.
- 4. Cost after coverage gap(Catastrophic): this is the amount you will pay once you reach the annual out of pocket threshold of \$6550 (\$6,350-2020)

Interpreting Out of Pocket Costs: Senior Savings Plans

Selected drugs	Retail cost	Cost before deductible	Cost after deductible	Cost in coverage gap	Cost after coverage gap	
Atenolol 50mg tablet	\$6.85	\$0.00	\$0.00	\$1.71	\$3.70	
Eletriptan 40mg tablet ¹	\$539.61	\$539.61	\$539.61	\$539.61	\$539.61	
Lantus 100unit/ml solution pen injector	\$417.50	\$25.00	\$25.00	\$25.00	\$20.88	
Lisinopril 20mg tablet	\$6.85	\$0.00	\$0.00	\$1.71	\$3.70	
Metoprolol tartrate 25mg tablet	\$6.55	\$0.00	\$0.00	\$1.64	\$3.70	
Monthly totals	\$977.36	\$564.61	\$564.61	\$569.67	\$571.59	
This plan does not cover this drug, the price shown is the full cash price.						

Drug plans specifically geared towards insulin dependent diabetics

 Limits out-of-pocket costs for insulin, not to exceed \$35 through all coverage phases

Ready To Enroll

- You can enroll using the Medicare Plan Finder whether completing a Personalized Review or a General Review
- Contacting plan by phone
- Contacting 1-800-Medicare (1-800-633-4227)
- Required information to process enrollment:
 - Name (as it appears on Medicare Card)
 - Date of Birth
 - Mailing & Physical address
 - Medicare Number & Part A and Part B Effective Dates
 - Phone Number

Final Thoughts

- Costs for medications can vary by plan and by pharmacy
- Preferred Pharmacies often have lower co-pays than standard pharmacies
- Not everyone enters the Donut Hole or Catastrophic phases, it depends on the retail cost of medications filled
- Once enrolled in a plan you may need to work with that plan and your doctor to ensure additional medications are covered

Medicare Part D Related Subsidies

Medicare Part D Subsidy Programs: Extra Help (Low Income Subsidy)

A program through the Social Security Administration that helps with Medicare Part D:

- Assists with drug plan premium, deductible, co-pays
 - Will waive Late Enrollment Penalty (if applicable)
 - Provides up to four Special Enrollment Period
 - Can change plans once per quarter outside of Open Enrollment each year
- Eligibility:
 - Resident of United States
 - Gross income:
 - Individual \$1,517/monthly (\$18,204 annually)
 - Married Couple \$2,057/monthly (\$24,684 annually)
 - Asset Limit
 - Individual \$15,600
 - Married Couple \$31,150

To apply go to www.ssa.gov

Medicare Part D Subsidy Programs: Senior Prescription Drug Assistance Program (SPDAP)

A State subsidy that offers financial assistance to moderate-income residents who are eligible for Medicare and have a Medicare drug plan

- Pays up to \$40 a month towards a drug plans monthly premium
- Provides one Special Enrollment Period
 - Able to change plans once outside of Open Enrollment each year
- Eligibility:
 - Maryland resident (at least 6 months)
 - Gross income:
 - Individual \$3,305/monthly (\$39,660 annually)
 - Married Couple \$4,415/monthly (\$52,980 annually)

Does not pay towards any Late Enrollment Penalty

Contact Info

Frederick County
Senior Services Division

SHIP & SMP

(State Health Insurance Assistance Program & Senior Medicare Patrol)

301-600-1234

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WITH MEDICARE



